

E-Medicaid Information Sheet for Beneficiaries

We encourage you to take care of your medical needs. Let staff/provider know immediately if you need maintenance drugs or have a chronic health condition such as asthma (wheezing), diabetes (sugar) or a heart condition.

Information about receiving medical services under E-Medicaid in Virginia:

- It is important that you take your “Notice of Eligibility for E-Medicaid” with you every time you see receive medical services or get a prescription filled.
- **Change of Address:** If you move or change your address, please contact the local Department of Social Services (DSS) in the locality where you moved to update your information so that we can contact you. The DSS address and phone number can be found in the blue pages of the phone book.
- **Contact Phone Numbers:**
Beneficiary Helpline – 800-643-2273

Covered Services

- There are no co-payments or prior authorization required for these services.
- If you are unable to locate a provider, contact the Beneficiary Helpline at 800-643-2273.
- The following services are available under E-Medicaid:

Physician Services – Doctor's services are covered for both in the hospital and in the doctor's office.

Prescription Drugs - Prescription drugs are covered when prescribed by a doctor.

Hospital Care and Clinic Services - Medically necessary days of inpatient care, emergency room treatment and services for life-threatening conditions, health clinic visits, and outpatient hospital care is covered in the doctor's office or for outpatient hospital clinic services.

Dental Care Services - Services include diagnostic, preventive and primary services, as well as complex restorative dental services. Dentures, braces, and permanent crowns, are covered when medically necessary. Braces are limited to individuals under age 21. Contact Doral Dental at 888-912-3456.

Medical Supplies and Equipment - Are covered as ordered by a physician as medically necessary. Included are ostomy supplies, oxygen and respiratory equipment and supplies, and home dialysis equipment and supplies. Blood glucose self-monitoring test strips are covered.

Maternal, Infant and Child Care Services – Maternity, prenatal and child services; case management services for the high-risk pregnant woman or child; homemaker services for pregnant women on physician-ordered bed rest, education classes, and nutrition services are covered.

Mental Health and Mental Retardation Services - Are covered. Inpatient psychiatric hospital services are covered when medically necessary. Psychiatric and psychological services are covered when medically necessary.

Vision Services – Routine eye examinations and eyeglasses are covered.

Home Health Services - Visits by a physical therapist, occupational therapist and speech and language therapist.

Long – Term Care and Hospice Services – Persons in need of nursing facility care and services for terminally ill patients expected to live no more than six-months are covered

Organ Transplants – Kidney, cornea, heart, lung and liver transplants are covered. Bone marrow transplants are covered for individuals who have a diagnosis of lymphoma or breast cancer, leukemia or myeloma.

Podiatry Services (foot care) – Covered for medically necessary diagnostic, medical or surgical treatment of the foot.

Prosthetic Devices – Are covered when medically necessary.

Renal (Kidney) Dialysis Clinic Visits – Are covered for end-stage renal disease.

Rehabilitation Services – Inpatient and outpatient services are covered when medically necessary.

Transportation Services For Medical Treatment – Emergency (Call 911) and Non-Emergency transportation services are covered. Call Logisticare at 1-866-386-8331 to arrange transportation.